Inspector General Program of Assignee Interviews (GS-12 and Above), Report for Fiscal Your 1961

## TICOMEDIALO 'a'

"The Deputy Director (Support) establish a program of conferences between future resigness joining educational institutions and selected sender staff employees in the interest of improving public relations."

- 1. The requirement of this recommendation has been met by establishing a group of well-qualified senior officers to conduct interviews with these resigness prior to their departure. Each Deputy Director has designated such officers as well as a coowdinator to assist the Office of Personnel is making the necessary arrangements.
- 2. Being miniful of the need to maintain good public relations with other Government departments and private inhestry, we have to extend the scape of this progress to include all valuatory resignees in grades Gi-12 and above. This also has been approved by the Deputy Mirectors.
- 3. To assist the interviewers in this task the Office of Personnel.
  - a. Notify the appropriate coordinator of the resignees' impending departure as far in advance as possible.
  - b. Provide basic data concerning the individual by forwarding the personnel folder or a biographic profile.
  - c. Provide a copy of the results of the regular pre-exit interview which will contain a preliminary apprecial of the realguess' attitudes toward the Agency and his work.
  - d. Provide guidence to interviewing officers by means of conferences on effective techniques and through an interchange of experiences and ideas.
  - 4. These interviews were instituted effective 1 December 1961.

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## "ecomoulation "o"

The Deputy Director (Support) direct the Office of Personnel to prepare a program for continuing analysis of employees' motivations in respect to the Apency and the work."

- 1. The program envisioned by the laspector General as reflected in the text of his report requires a carefully controlled approach if it is to produce the desired results. The purpose as defined by the Inspector General is to identify the "intensible balance of forces that notivates individuals to seak apportunities cutaide the Agency." The specific objectives as we define them will be to gather information on employees' attitudes toward their work (satisfurtions and diseatisfections) and toward Agency personnel policies and practices which would provide a factual basis for decisions relevant to the Agency's system of personnel management.
- 2. We propose to develop the program by the survey method of interviews vising random samplings of employees in selected categories. Interviews will be conducted by senior officials of the Office of Personnel under conditions that will preserve the confidence of the employees and ensure the analysisty of their views and commute.
- 3. The first entegory of employees to be selected for interviewing will be made professionals between the ages of 30 and 50 and in grades 05-12 and 05-13. This is the grasp identified by the lampester Orderal as probably being most valuerable to unfavorable motivating influences and whose attitudes could provide significant information. There are, at present, 25X9 apployees in this entegory and a sampling of about 20 per cent should

produce data that could be accepted as representative of the entire group. Compiling will be by rendem selection but organized to obtain proportionate distribution among the major components of the three Deputy Rirectorates.

- The information gathered from the interviews will be analyzed and collected and the results published at the conclusion of the survey. Since the services contributed by the interviewers will be in addition to their regular dation, it is estimated that approximately one year will be regular for completion. Thereafter, surveys of other categories of personnel will be undertaken.
- The success of the progress depends upon the unalcheerted cooperation of the employees interviewed and their experiers. To enliet their cooperation and to ensure that the purpose and objectives are theroughly understood, we propose to publish an Agency notice describing the progress in detail. Such notice will be issued in advance of the initial survey tentestively estechaled to begin the first week of Jamesry 1962. A draft of the proposed notice is attached.